



Leadership & Management Course

STATEMENT OF ATTAINMENT

Units in this course

BSBXCM401 - Apply communication strategies in the workplace. Develop skills and knowledge required to facilitate and apply effective communication strategies in the workplace within any industry.

BSBCMM412 - Lead difficult conversations.

Role play and case studies show us how to guide to prepare, facilitate and lead difficult conversations.

BSBPEF502 - Develop and use emotional intelligence.

Emotional intelligence is the ability to be self-aware and to self-regulate. Emotionally intelligent leaders and managers know their strengths and challenges and how to achieve outcomes. Just like IQ is a measure of intelligence, Emotional Quotient (EQ) is a way to measure how well you interact with people. The more EQ the better a leader can recognise emotions in themselves and others, and how they manage these emotional states to motivate and build stronger teams.

SUITABILITY

INDUSTRY PARTICIPANTS:

Supervisors and Managers in the Breeding and/or Racing industry that are responsible for individuals, mentoring trainees, leading teams and/or area sections.

DETAILS

DATES: (TBC) 4-Day Program
JULY - AUGUST 2022

COST: *FEE FREE

REGISTER: via QR Code
(02) 5504 3818
events@tbnsw.com.au

DELIVERY

LOCATIONS ACROSS NSW:
Scone, Newcastle, Warwick Farm, Southern Highlands & Wagga Wagga.

Accredited training with groups no bigger than 15 people, lunches provided.



REGISTER NOW FOR PRE-ENROLLMENT

This course offers nationally accredited units of competency, these skill sets can be used as credit transfers towards a full qualification in Leadership and Management..

For additional information please call TBNSW: (02) 5504 3818